

## Assisting Veterans and Their Families

The Supportive Services for Veterans Families Homeless Veterans Assistance Program assists homeless veterans in need along with their families anywhere in Louisiana. This program provides support to qualified veterans who are in need of temporary financial assistance to pay their rent and utility payments because of COVID-19 and currently living anywhere in Louisiana. Veterans who are enrolled in the program work with Volunteers of America case managers to be reintegrated into the workforce and become self-sufficient. Services include counseling, education, vocational guidance, required training, job preparation, resume writing, financial planning, money management, and other assistance based on individual needs.

### To be eligible for the Homeless Veterans Assistance Program, a person must:

- Have served in the active military, naval or air service;
- Have been honorably discharged;
- Be homeless. A person is defined as homeless if he/she lacks a fixed, regular and adequate nighttime residence, such as living on the street, in a shelter, in transitional housing or a place not meant for human habitation (does NOT include living with relatives or friends).
- Be able to provide documentation of above criteria.

## Volunteers of America

**Southeast Louisiana** has been a leading local human service provider for more than 120 years. We offer 20-plus programs to support and empower our community's most vulnerable—children, families, adults in need, persons with disabilities, seniors and veterans.

## Our Mission

Volunteers of America is a movement organized to reach and uplift all people and bring them to the knowledge and active service of God. Volunteers of America, illustrating the presence of God through all that we do, serves people and communities in need and creates opportunities for people to experience the joy of serving others. Volunteers of America measures its success in positive change in the lives of individuals and communities we serve.



**Volunteers of America®**

**Veterans Services**

Helping America's most vulnerable®

Office Hours: Monday - Friday 8:30 a.m. - 5 p.m.  
3801 Canal Street, Ste. 325 · New Orleans, LA 70119  
504.483.3558

**WWW.VOASELA.ORG**



Our Veterans Services programs are funded by the U.S. Department of Veteran Affairs and the U.S. Department of Labor. Referrals are received from these federal departments to include community referrals.

7/18

## Supportive Services for Veterans Families

**Homeless Veterans Assistance Program**



**Volunteers of America®**

Helping America's most vulnerable®

## Helping You Reach Your Goals

Our case managers will advocate for veterans to receive the appropriate and comprehensive services to ensure that they will be fully functioning within the least restrictive, community environment. The Homeless Veterans Assistance Program's goal is to promote housing stability for very low-income veteran families who reside in or are transitioning to permanent housing.

### Our case managers provide support in the following areas:

- **Housing**
- **Basic Needs**
- **Entitlements**
- **Family Functionality**
- **Medication Monitoring**
- **Service Planning**
- **Comprehensive Planning & Assessment**
- **Money Management**
- **Mental Health**
- **Medical/Dental**
- **Education**
- **Employment**
- **Transportation**
- **Temporary Financial Assistance For Housing/Utilities**

## Ways to Qualify for Assistance

### Category 1

Permanent housing for very low-income veteran families at risk of losing their housing and becoming homeless or remaining homeless.

### Category 2

Rapid Re-Housing for very low-income veteran families who are homeless and are scheduled to become a resident of permanent housing within 90 days pending the location or development of suitable permanent housing.

### Category 3

Rapid Re-Housing for very low-income veteran families who are exiting from permanent housing in the last 90 days to seek other housing responsive to the veteran family's needs and preferences.



## Annual Income Limits

1-person household - \$24,650

2-person household - \$28,200

3-person household - \$31,700

4-person household - \$35,200

5-person household - \$38,050

6-person household - \$40,850

7-person household - \$43,650

8-person household - \$46,500



Volunteers of America®

Helping America's most vulnerable®

**Office Hours: Monday – Friday 8:30 a.m. – 5 p.m.**

**3801 Canal Street, Ste. 325, New Orleans, LA 70119 | Phone: 504.483.3558**

Daily services provided including temporary financial assistance and case management. Referrals are submitted by Veterans Administration, self-referrals, walk-ins, and other agencies that provide services to veterans.